

# Public Service Interpreting

Public Service Interpreting Challenges and Opportunities in Public Service Interpreting Global Insights into Public Service Interpreting The Routledge Handbook of Public Service Interpreting Interpreting and Translating in Public Service Settings Ethics in Public Service Interpreting Ideology, Ethics and Policy Development in Public Service Interpreting and Translation Dialogue Interpreting Challenges and Opportunities in Public Service Interpreting Communicating Across Cultures The Critical Link 4 Training Provisions for Public Service Interpreting and Translation in England Interpreting Assessing legal interpreter quality through testing and certification: The Qualitas Project Professional Autonomy in Video Relay Service Interpreting Introduction to Court Interpreting The Translator Modelling the Field of Community Interpreting The Interpreter's Resource Scottish Law Role Plays A. Corsellis Théophile Munyangoyo Riccardo Moratto Laura Gavioli Raquel De Pedro Ricoy Mary Phelan Carmen Valero-Garcés Rebecca Tipton Théophile Munyangoyo Carmen Valero-Garcés Cecilia Wadensjö Cynthia Giambruno Erica Alley Holly Mikkelsen Claudia Kainz Mary Phelan João Madeira

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public service interpreting is a field of central interest to those involved in ensuring access to public services this book provides an overview of current issues through a multi faceted approach situating the work of public service interpreters in the broader context of public service practice

public service interpreting is a hugely complex activity encompassing human ethical commercial and political dimensions it is unseen and unrecognized by most of the population but vital to those who depend on it for their security or wellbeing the quality of psi provision is seen by the authors as a clear indicator of how a society views and responds to the realities of a multi ethnic and multilingual global community following recent significant changes in the power balance between them this book explores the increasing tensions among multiple stakeholders who together deliver such a fundamental service in a modern open society chapters focus on how all stakeholders need to appreciate the wider context of political and economic realities whilst collaborating more responsibly to deliver the conditions training and support needed for expert linguists to be attracted to and retained in this vital profession

this edited volume sets out to explore interdisciplinarity issues and strategies in public service interpreting psi focusing on theoretical issues global practices and education and training unlike other types of interpreting psi touches on the most private spheres of human life making it all the more imperative for the service to move towards professionalization and for ad hoc training methods to be developed within higher institutions of education psi is a fast developing area which will assume an increasingly important role in the spectrum of the language professions in the future an international dynamic and interdisciplinary exploration of matters related to psi in various cultural contexts and different language combinations will provide valuable insights for anyone who wishes to have a better understanding when working as communities of practice for this purpose the editors have collected contributions focusing on training ethical issues professional deontology the role and responsibilities of interpreters management and policy as well as problems and strategies in

different countries and regions this collection will be a valuable reference for any student or academic working in interpreting particularly those focusing on public service interpreting anywhere in the world

the routledge handbook of public service interpreting provides a comprehensive overview of research in public service or community interpreting it offers reflections and suggestions for improving public service communication in plurilingual settings and provides tools for dealing with public service communication in a global society written by leading and emerging scholars from across the world this volume provides an editorial introduction setting the work of public service interpreting psi in context and further reading suggestions divided into three parts the first is dedicated to the main theoretical issues and debates which have shaped research on public service interpreting the second discusses the characteristics of interpreting in the settings which have been most in need of public service interpreting services the third provides reflections and suggestions on interpreter as well as provider training with an aim to improve public service interpreting services this handbook is the essential guide for all students researchers and practitioners of psi within interpreting and translation studies medicine and health studies law social services multilingualism and multimodality

translation interpreting and other forms of communication support within public sector settings constitute a field which deals quite literally with matters of life and death overshadowed for many years by interpreting and translating in other domains public sector interpreting and translating has received growing attention in recent years with increasingly mobile populations and human rights diversity and equality legislation shining the spotlight on the need for quality provision across an increasing range and volume of activities interpreting and translating in public service settings offers a collection of analytically grounded essays that provide new insights into the reality of the interaction in public sector settings and into the roles and positioning of the participants by challenging existing models and paradigms issues of local need but with global resonance are addressed and current reality is set against plans for the future the triad of participants interpreter translator public sector professional and client is investigated as are aspects of pedagogy policy and practice empirical data supports the study of topics related to written spoken and signed activities in a variety of professional

settings bringing together academics and practitioners from different countries in order to explore the multidisciplinary dimension of the subject this collection should serve as a valuable reference tool not only for academics and students of public sector interpreting and translating but also for practising linguists providers of language services and policy makers

this is the first book to focus solely on ethics in public service interpreting four leading researchers from across europe share their expertise on ethics the theory behind ethics types of ethics codes of ethics and what it means to be a public service interpreter this volume is highly innovative in that it provides the reader with not only a theoretical basis to explain why underlying ethical dilemmas are so common in the field but it also offers guidelines that are explained and discussed at length and illustrated with examples divided into three parts this ground breaking text offers a comprehensive discussion of issues surrounding public service interpreting part 1 centres on ethical theories part 2 compares and contrasts codes of ethics and includes real life examples related to ethics and part 3 discusses the link between ethics professional development and trust ethics in public service interpreting serves as both an explanatory and informative core text for students and as a guide or reference book for interpreter trainees as well as for professional interpreters and for professionals who need an interpreter s assistance in their own work

this edited collection brings together new research on public service interpreting and translation psit with a focus on ideology ethics and policy development the contributions provide fresh theoretical and empirical perspectives on the inconsistencies in translation and interpreting provision observed in different geonational contexts and the often reported tensions between prescribed approaches to ethics and practitioner experience the discussions are set against the backdrop of developments in rights based discourses on language support services and the professionalisation of the field drawing attention to how stakeholders and interpreting practitioners navigate the realities of service in the context of shifting ideological landscapes particular innovations in the collection include theorisations about policy and practice that draw on political science applied ethics and paradigms of trauma informed care the volume also presents research on settings that have received limited attention to date such as prison and charitable services for survivors of violence and

trauma

routledge interpreting guides cover the key settings or domains of interpreting and equip trainee interpreters and students of interpreting with the skills needed in each area of the field concise accessible and written by leading authorities they include examples from existing interpreting practice activities further reading suggestions and a glossary of key terms drawing on recent peer reviewed research in interpreting studies and related disciplines dialogue interpreting helps practising interpreters students and instructors of interpreting to navigate their way through what is fast becoming the very expansive field of dialogue interpreting in more traditional domains such as legal and medical and in areas where new needs of language brokerage are only beginning to be identified such as asylum education social care and faith innovative in its approach this guide places emphasis on collaborative dimensions in the wider institutional and organizational setting in each of the domains covered and on understanding services in the context of local communities the authors propose solutions to real life problems based on knowledge of domain specific practices and protocols as well as inviting discussion on existing standards of practice for interpreters key features include contextualized examples and case studies reinforced by voices from the field such as the views of managers of language services and the publications of professional associations these allow readers to evaluate appropriate responses in relation to their particular geo national contexts of practice and personal experience activities to support the structured development of research skills interpreter performance and team work these can be used either in class or as self guided or collaborative learning and are supplemented by materials on the translation studies portal a glossary of key terms and pointers to resources for further development dialogue interpreting is an essential guide for practising interpreters and for all students of interpreting within advanced undergraduate and postgraduate graduate programmes in translation and interpreting studies modern languages applied linguistics and intercultural communication

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communicating across cultures a coursebook on interpreting and translating in public services and institutions is a manual which addresses the complex task of interpreting and translating through reflection and practice the book originated from discussions with those who perform the work of an intermediary because they know the languages and cultures and with those who would like to do this type of work but who may require more training thus it is directed at people who due to their knowledge of two languages serve as liaisons between immigrant communities visitors or foreigners and the societies that receive them more precisely it is directed at future professionals in public service translation and interpreting communicating across cultures will equip future professionals with the necessary knowledge skills and tools to act as linguistic communicative and cultural liaisons it will also help improve the communication between the staff of medical legal educational and administrative institutions and their foreign clients

this book is a collection of papers presented in stockholm at the fourth critical link conference the book is a well balanced mix of academic research and texts of a more practical professional character the introducing article explicitly addresses the issue of professionalism and how this has been dealt with in research on interpreting the following two sections provide examples of recent research applying various theoretical approaches section four reports on the development of current more or less local standards section five raises issues of professional ideology the final section tells about new training initiatives and programmes all contributions were selected because of their relevance to the theme of professionalisation of interpreting in the community the volume is the fourth in a series documenting the advance of a whole new empirical and professional field it is of central interest for all people involved in this development interpreters researchers

trainers and others

respect for the procedural rights of any individual involved in police or judicial matters is a basic tenet of a modern and sound system of justice providing legal interpreting services to suspects defendants victims and witnesses who are not proficient in the language in which legal matters are being conducted is a broadly accepted practice throughout the eu however it is only recently that emphasis has been placed on the quality of the services provided eu directive 2010 64 eu through its mandate for quality in legal interpreter and translating services has provided the impetus needed to reexamine current practices and work towards common standards and practices across the eu that would enhance mutual trust and allow for reciprocity and the sharing of expertise this volume reflects the deliberations of a panel of experts from the fields of legal interpreting testing theory and public policy who agree that the most effective means of ensuring quality is through testing and certification it addresses issues related to the assessment of the skill sets and knowledge required to ensure high quality legal interpreting and offers practical guidance and advice on the design and administration of a valid and reliable certification process

court interpreting is becoming increasingly professionalized as the number of practitioners grows and judicial systems and legislatures throughout the world focus more on language rights as an element of due process introduction to court interpreting is the first course book for court interpreter training that is not oriented toward the judicial system of a particular country but can be used in any country for training interpreters in any language combination it covers the history of the profession the legal basis for the interpreter's presence in the courtroom criminal and civil procedure comparative law the role of the interpreter in the judiciary setting ethical principles techniques of interpreting and resources for continuing education and research designed to be accessible to both teachers and students it contains numerous practical exercises and suggestions for further reading as well as a comprehensive bibliography many changes have taken place in the court interpreting profession and in the judicial systems of many countries in recent years introduction to court interpreting reflects these developments and addresses the need for an up to date globalized approach to preparing an increasingly diverse student population to enter this challenging profession

the field of community interpreting is characterised by continually changing political social institutional and cultural contexts over the last few years new approaches to the training of community interpreters have been conceptualised to meet the requirements of these developments and to replace lay interpreters by trained interpreters the contributions of this volume present both innovative models of didactics and curricula for community interpreters and empirically and methodologically challenging analyses of various fields of community interpreting

the interpreter s resource provides a comprehensive overview of interpreting at the start of the twenty first century as well as explaining the different types of interpreting and their uses it contains a number of codes of ethics information on community interpreting around the world and detailed coverage of international organisations which employ interpreters

this book is an invaluable resource for students preparing to sit the chartered institute of linguists diploma in public service interpreting dpsi as well as for anyone interested in public service interpreting and or scottish law the book contains a collection of 14 role play topics carefully prepared and tested in classroom settings which should assist students to prepare to sit unit 1 of the dpsi in addition the book should help dpsi and non dpsi students alike to gain invaluable insight into some parts of the scottish justice system which they are likely to encounter when working as public service interpreters in legal settings some of the areas covered include police station procedure court procedure immigration and asylum antisocial behaviour orders asbos drink driving other offences such as murder culpable homicide and breach of the peace the book also aims to provide a valuable tool for professionals who are new to legal public service interpreting by helping to bridge the knowledge gap often present in new court and police interpreters with regard to police station and court procedures the author of the book based in glasgow has more than 20 years of experience working in the language service industry having undertaken a substantial number of interpreting assignments as a public service interpreter and translated several million words both into english and portuguese for many different high profile organisations such as the european commission scottish courts and tribunals service crown office and procurator fiscal service police scotland as well as other public sector and corporate organisations in

addition to being a trained linguist the author also worked in the language service industry as a senior manager for more than 10 years where he started getting involved in the development of training packages for interpreters and translators he has been involved in discussions with many public sector organisations regarding quality standards and professional development of linguists where he has been a constant advocate of the professionalisation of the public service interpreting profession in the uk

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